

## LRS Project Summary

We are excited to report the successful initiation of full countywide LRS Implementation operations with Rollout Group 1 of our phased implementation approach. We look forward to the continued success of the LRS project as we move forward with the implementation/rollout of the subsequent Rollout Groups. LRS continues operating in our 23<sup>rd</sup> week of Production operations. Overall, the LRS has achieved 99.74% availability, and continues to meet performance service levels in online and search transactions.

A few fast facts regarding the current status of LRS Production are below:

- LRS is currently supports approximately 33% of the County's caseload.
- As of the end of the first week of Rollout Group 1 going live, LRS has:
  - Received over 46,000 applications
  - Issued over \$125 million in benefits
  - Processed over 49 million online transactions
  - Recorded 99.74% uptime
- Rollout Group 1 Operations Included
  - Six offices including increased GAIN/GROW Region participation
    - South Special
    - Southwest Special
    - Compton
    - South Family
    - Southwest Family
    - Paramount
  - Converted 1.2 Billion Records
    - 1.6 million Persons
    - 1.2 million Cases
    - 562,000 Active
    - 556,000 Inactive (plus over 400,000 shell cases)

The LRS project continues with preparations for Rollout Group 2 are underway with a target go-live date of April 26, 2016. Network, infrastructure and site readiness activities are underway, along with implementation monitoring, planning and support activities. These project activities will continue throughout most of 2016 in support of the remaining 4 rollouts scheduled to occur in 2016; one rollout occurring each month during the months of April, June, August and September. After Countywide implementation is complete, LRS will be used by nearly 16,000 users to serve 3.2 million clients, and will issue \$3.5 billion benefits annually.